

QUALITY POLICY

In order for our products and services to meet the quality, deadlines, competitiveness and ethical requirements demanded by our customers, and to fulfil our responsibilities to employees, shareholders, suppliers, the community and public institutions, the SMS group management is committed to the following Quality Objectives:

- *To fully satisfy our customers in the steel and metallurgy segment through our services and products;*
- *To adequately remunerate the capital invested and thus to ensure the continued existence of the company;*
- *To train, engage and encourage our employees at all levels in the pursuit of continuous improvement;*
- *To improve the company's and employees' engagement in building relationships with our customers, suppliers, institutions and partners under the most strict ethical conduct;*
- *To ensure that our activities are carried out in compliance with high quality, maximum safety, standard occupational health practices, rigorous respect and compliance with environmental standards.*

Vespasiano, April 10th 2019



Marcellus Piedade Silva
Diretor Executivo



Vinícius Costa
Gerente de Qualidade, Saúde,
Segurança e Meio ambiente.